Office of the Chief Administrative Officer

770 Harmston Avenue, Courtenay, BC V9N 0G8
Tel: 250-334-6000 Fax: 250-334-4358
Toll free: 1-800-331-6007
www.comoxvalleyrd.ca

Comox Valley REGIONAL DISTRICT

File: 5330-20/SSCP

January 20, 2025

Residents of Jane Place and Neighbours

Re: Apology for Comox Pump Station Retrofit Public Engagement

The Comox Valley Regional District (CVRD) wishes to apologize to the residents of Jane Place and neighbouring properties for an internal process error regarding public engagement about the retrofit for the Comox Pump Station (also known as the Jane Place Pump Station).

In 2022, public engagement began with residents regarding the necessary infrastructure upgrades to the Comox Pump Station as part of the Comox Valley Sewer Conveyance Project. At this time the project and engagement were led by CVRD engineering staff. A public engagement was held in the Spinnaker Building at Comox Marina Park on May 18, 2022. Following the engagement, a letter dated May 25, 2022, was mailed to residents outlining the community feedback. As a result of the letter in 2022, there were subsequent email exchanges about the pump station retrofit between residents and staff where commitments were made by the CVRD which included aesthetics of the building retrofit and future public engagement.

At the end of 2022, project implementation including public engagement for the Comox Pump Station retrofit was handed over internally from the engineering department to the Capital Projects team. At this time an internal error occurred whereby only the letters dated May 3, 2022, and May 25, 2022, were provided to the Capital Project team. We acknowledge the discrepancy in not providing the email correspondence and are working on evaluating our internal processes to ensure that this does not happen again. We sincerely apologize for this oversight and the misunderstanding and frustration it has caused.

The Comox Valley Regional District respectfully acknowledges the land on which it operates is on the unceded traditional territory of the K'ómoks First Nation, the traditional keepers of this land.

The CVRD would like an opportunity to honour the commitments made in 2022 to the community, including providing three architectural designs for the neighbourhood to select their preferred options. The Capital Projects team will be following up with a detailed letter in the next two weeks which will take into consideration the feedback that was received at the May 18, 2022 public engagement and all subsequent email correspondence to engineering staff. Our goal is to work collaboratively to ensure all parties involved can be proud of the finished product.

The CVRD would like to thank Jane Place residents for their patience and recognize their willingness to work with us on this necessary part of the Sewer Conveyance Project.

Sincerely,

J. Warren

James Warren
Chief Administrative Officer

cc: Doug Hillian, Chair, Comox Valley Sewage Commission